

e-VPN

CUSTOMER VPN MANAGER

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Description

e-VPN is the solution that allows to independently create and manage a reserved virtual local network (VPN) specifically realized, on a public infrastructure, in order to reach the Rocom 4GRouter gateways and all the devices connected to them as if they belonged to a single LAN, even if located anywhere in the world.

The connection is encrypted to ensure secure transmission of sensitive data and prevent unauthorised persons from intercepting data traffic.

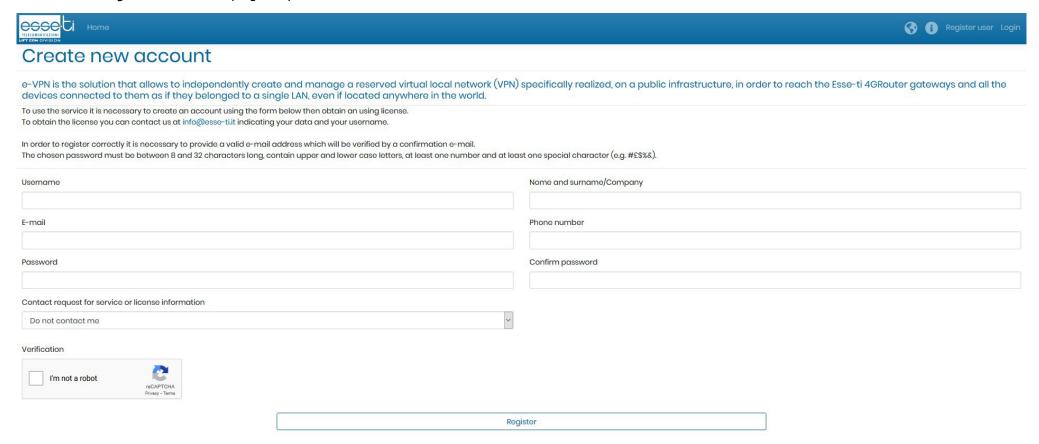
SIM cards used in 4Grouter gateways must be enabled for voice/SMS/data traffic, but neither a static public IP address nor a DDNS service associated with the public IP address is required.

Registration

1. Open your Internet browser and enter in the address bar:

https://e-vpn.esse-ti.it

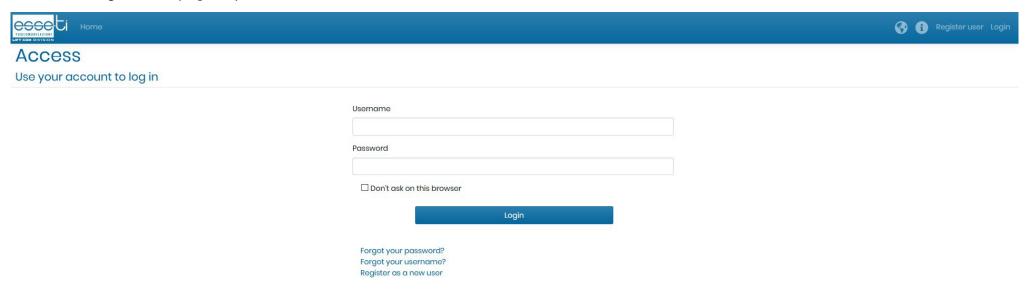
- 2. Click on *Language* button at the top right of your screen to change language
- 3. Click on Register user at the top right of your screen



- 4. Fill in all mandatory fields
- 5. Click on the *Register* button
- 6. Confirm the e-mail address provided by clicking on the link received by e-mail

Access

1. Click on *Login* at the top right of your screen



- 2. Enter username and password
- 3. Click on the *Login* button

Licence

To use the service offered by e-VPN you must obtain a valid licence:

1. Contact the support service for licence activation.

VPN server creating and switching on

Creating

- 1. Click on *My server* button at the top right of your screen
- 2. Click on the Create server button



- 3. In the *IP class type* select the IP class to be used in VPN clients (device or remote user connected to the VPN server) note: it is recommended to choose a different class from your own class to avoid routing conflicts
- 4. In the *Slot size* menu, select the number of IPs to be reserved for each VPN client e.g. in the case of the 4GRouter, it corresponds to the number of IPs that the 4GRouter can assign to the devices connected to its network
- 5. Click on the *Create server* button



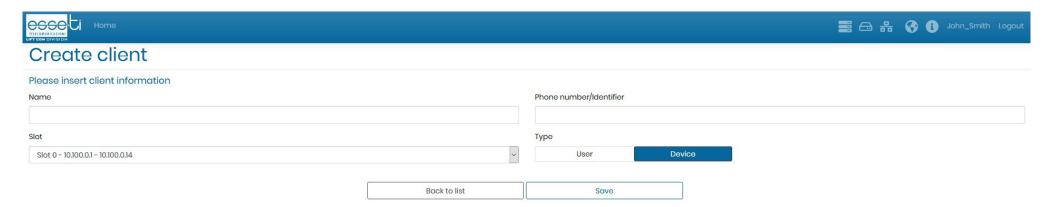
Switching on

1. Click on the Switch on button to start the VPN server

Client creating

Two types of client can be connected to the network created by the VPN server:

- Device: 4GRouter gateway
- User: client that can access the 4GRouter gateways and their networks, but cannot access other Users
- 1. Click on the *Clients* button at the top right of your screen
- 2. Click on the Add new client button



- 3. Enter the name to be associated with the client
- 4. Enter the telephone number of the SIM card used in the 4GRouter or an identifier to be associated with the User client
- 5. Select the IP range to be assigned to the client
- 6. Select the type of client (User or Device)
- 7. Click on the Save button
- 8. Repeat the procedure for each client to be connected

User client setting and connection

To connect a User client to the VPN server you must use OpenVPN.

OpenVPN is an open source VPN software, released under the GPL licence, which allows to create secure point-to-point encrypted tunnels between two computers on an insecure network (in this case between the user's PC and the VPN server).





- 2. Click on Download OpenVPN
- 3. Download the OpenVPN installation package for your operating system
- 4. Install OpenVPN following the wizard

Once the installation is complete, the *OpenVPN Connect* icon



is displayed in the system tray notification area.

Setting

1. To configure a User client, click on the *Clients* button



Showing 1 to 2 of 2 rows

- 2. Click on the *Download* button on the right in the row of the client to be configured, to download an OpenVPN configuration file already pre-prepared for the client: *client name.ovpn*
- 3. Double-click on the *OpenVPN Connect* icon displayed in the system tray notification area note: the first time OpenVPNConnection is started a number of information screens are displayed and it is necessary to accept some warnings in order to proceed
- 4. Click on FILE in the Import Profile screen of OpenVPN Connect

- 5. Drag and drop the OpenVPN configuration file (client name.ovpn) into the dotted box
- 6. Click on Add at the top right of the OpenVPN Connect screen

Connection

To start the connection between a User client and the VPN server:

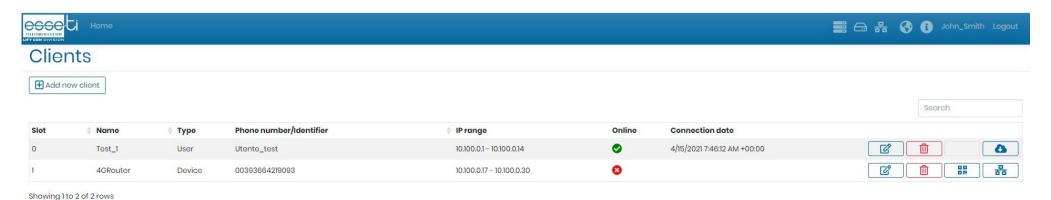
- 1. Right-click on the OpenVPN Connect icon displayed in the system tray notification area
- 2. Click on *Connect*

note: in the case of more profiles, select the desired one

After successful connection, a notification message is displayed in the system tray notification area.

3. Press the F5 key on your keyboard to refresh the browser page.

In the client row, a green circle with a tick indicates the connection in progress.



Disconnection

To stop the connection between a User client and the VPN server:

- 1. Right-click on the OpenVPN Connect icon displayed in the system tray notification area
- 2. Click on *Disconnect*

After disconnection, a notification message is displayed in the system tray notification area.

3. Press the F5 key on your keyboard to refresh the browser page.

In the client row, a red circle with an x indicates the absence of a connection.

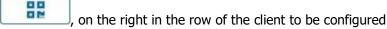
Device client setting and connection

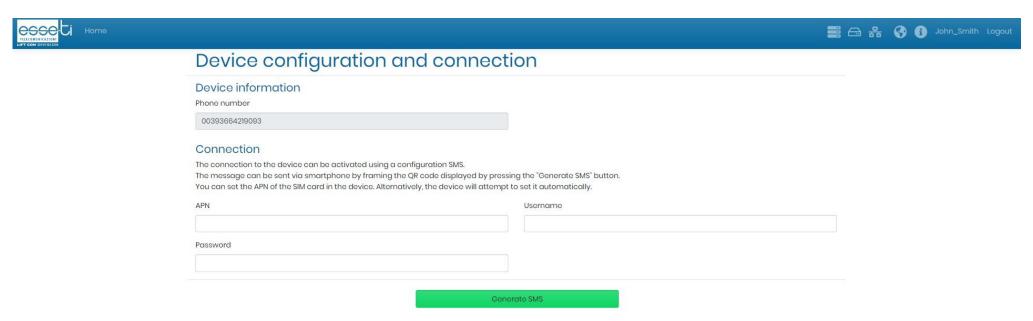
To connect a Device client (4GRouter) to the VPN server you must send a configuration SMS to the 4GRouter.

1. Click on the *Clients* button



2. Click on the *Configure* button





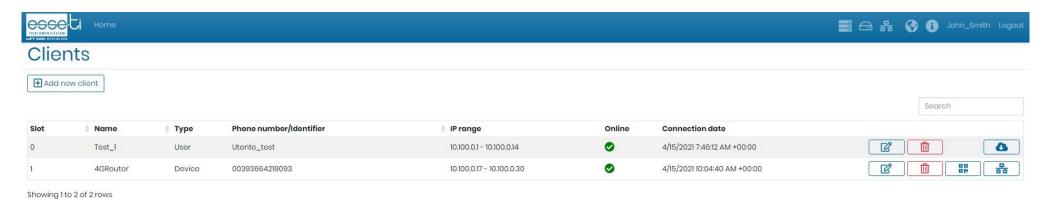
- 3. Enter the APN of the SIM card used in the 4GRouter (alternatively the 4GRouter will attempt to set it automatically)
- 4. Enter APN username and password, if any
- 5. Click on the Generate SMS button to generate QR code containing 4GRouter configuration



- 6. Scan the QR code with the camera of a smartphone or tablet using a dedicated app
- 7. Send the created SMS to the 4GRouter
- 8. Wait for the SMS notification of successful configuration, sent by 4GRouter: "EVPN starting" User guide E-VPN

- 9. Click on the *Close* button
- 10. Press the F5 key on your keyboard to refresh the browser page

In the client row, a green circle with a tick indicates the connection in progress.



Note: the IP address assigned to the 4GRouter is the first in the range available (eg. with a range 10.100.0.17 - 10.100.0.30, the IP address assigned to the 4GRouter is 10.100.0.17).

Note: a consumption of 100 MB per month is required to keep the connection between 4GRouter and the VPN server always active.

Disconnection

To stop the connection between a Device client (4GRouter) and the VPN server:

1. Click on the *Configure* button , on the right in the row of the client



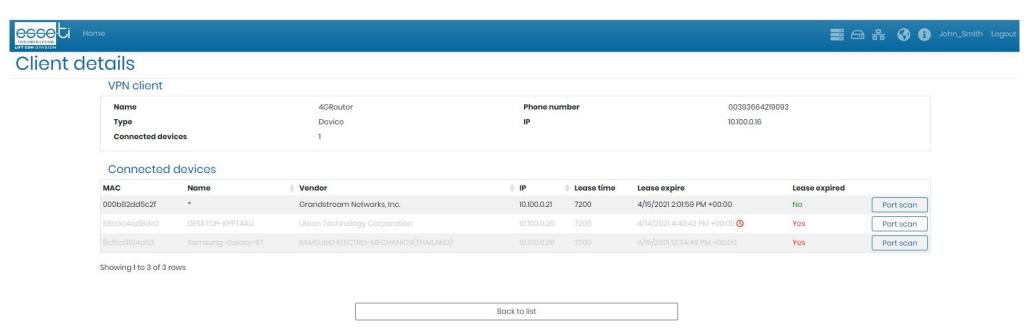
- 2. In the *Disconnection* section, select *Yes* if you wish to receive an SMS notification of the disconnection
- 3. Click on the Generate SMS button to generate the QR code containing the disconnection command
- 4. Scan the QR code with the camera of a smartphone or tablet using a dedicated app
- 5. Send the created SMS to the 4GRouter
- 6. Wait for the SMS notification of disconnection, if any: "EVPN stopping"
- 7. Click on the *Close* button
- 8. Press the F5 key on your keyboard to refresh the browser page

In the client row, a red circle with an x indicates the absence of a connection.

List of devices connected to a Device client

To check the list of devices connected to the network of a Device client (4GRouter):

1. Click on the *Details* button _____, on the right in the row of the client



List of device connected to all Device clients

To check the list of all devices connected to the networks of all Device clients (4GRouter):

1. Click on the *Network devices* button , at the top right of your screen



Showing 1 to 5 of 5 rows

Connection to a network device

To establish a connection with a device connected to the network of a Device client (4GRouter):

1. Open the browser of a User client and enter the IP address associated with the device to be reached.

#ROCOM

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